

5 Year Product Limited Window Warranty on Frame, Glazing & Mechanical Parts

All of Easi-Serv's Products are inspected, tested and adjusted for normal use prior to leaving the Factory.

What Does This Warranty Cover? This Limited Warranty covers any defects in the framing, glazing or mechanical components of your new window.

How Long Does The Coverage Last? This Limited Warranty lasts for sixty months after the date of Easi-Serv's invoice for the Product.

What will Easi-Serv Do? During the terms of the Limited Warranties on your Product, Easi-Serv Products Inc. (hereafter referred to as "Easi-Serv") covers the cost of all parts and labour needed to repair or replace any Easi-Serv supplied item that proves defective in material, workmanship or factory preparation. These repairs or replacements (parts and labour) will be made by your distributor at no charge using new or remanufactured parts.

What your Limited Warranty Does Not Cover?

This Limited Warranty does not cover the electronics components of your Product. See our separate Electronics Warranty for more details on the warranty we provide on circuit boards, sensors, electric motors and switches.

This Limited Warranty does not cover the liquid or powder coated finish of your Product. See our separate Coating Limited Warranty for more details on the warranty we provide on Product coatings.

Your Limited Warranty does not cover the costs of shipping replacement parts to your premises.

Your Limited Warranty does not cover the costs of repairing damage caused by improper or incorrect installation of the Product.

Your Limited Warranty does not cover the costs of repairing damage caused by poor or improper maintenance.

Your Limited Warranty does not cover the costs of repairing damage caused by normal usage or wear and tear.

Your Limited Warranty does not cover the costs of normal/scheduled maintenance of your Product. It does not cover the cost of lubrication, replacing belts, or light bulbs nor does it cover the cost of adjustments to the automatic operators and sensors.

Your Limited Warranty does not cover the costs of repairing damage caused by environmental factors or acts of God. "Environmental factors" include such things as airborne fallout, chemicals, tree sap, salt, ocean spray, and water hazards. "Acts of God" include such things as hailstorms, windstorms, tornadoes, sandstorms, lightning, floods and earthquakes.

Your Limited Warranty does not cover the costs of repairing damage or conditions caused by fire or accident; by abuse or negligence; by misuse; by vandalism; by tampering with parts; by improper adjustment or alteration; or by any changes made to your Product that does not comply with Easi-Serv specifications.

Your Limited Warranty does not cover the cost of adding anything to your Product once it is delivered to you, even if parts, components or modifications are changed or added as a production change on other Products produced after your Product was built.

Your Limited Warranty does not cover any "incidental or consequential" damages connected with the failure of your Product under warranty. Such damages include but are not limited to: lost time, inconvenience; the loss of the use of your Product; the loss of revenue, etc.

How To Get Warranty Service for Your Product? In order to be eligible for service under this warranty you **MUST** return the warranty registration card provided with the Product within 30 days of purchasing the Product to Easi-Serv.

If something goes wrong with the Product, please contact the distributor from whom you bought the Product for warranty service. When contacting your distributor, please provide them with your Product's serial number, date of purchase (if known) and the nature of the problem. If contact with the distributor is not feasible, please contact Easi-Serv directly for further assistance.

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